74. Hot and Cold

Hot and Cold delves into the emotional and professional turbulence surrounding Elon Musk's effort to acquire Twitter between April and June 2022, offering a complex look into the intricacies of high-profile business negotiations. At the outset, Musk was determined to push forward with the \$44 billion deal, despite the challenges he faced in securing the necessary financing. His efforts led him to approach several potential investors, including his brother Kimbal Musk, who ultimately declined to participate. Musk found more success with individuals like Larry Ellison, who, although not an active Twitter user, recognized the platform's importance to democracy and saw value in Musk's vision. Alongside Ellison, figures like Mike Moritz of Sequoia Capital and the Binance team offered substantial support, signaling the growing backing for Musk's ambitious plan. Another potential funding route came from Sam Bankman-Fried, who suggested using blockchain technology for the deal, but Musk dismissed the idea, doubting its feasibility in addressing Twitter's needs in the short term. This episode highlighted Musk's drive to secure funds from diverse sources, reflecting the high-stakes nature of the transaction.

As Musk moved forward with his plans, his skepticism about the true state of Twitter grew, particularly regarding the bot issue. His meetings with Twitter's management team, including CEO Parag Agrawal, who participated remotely due to COVID, left him questioning the company's transparency and internal practices. Musk's primary concern was the underreporting of bot accounts, which he believed was a significant issue that Twitter had failed to properly address. Musk's suspicions about Twitter's valuation deepened, leading him to question whether the company had accurately disclosed its true financial and operational status. These revelations marked a turning point in the acquisition, as Musk began to see potential flaws in the deal he had initially championed, pushing him to reassess the entire acquisition process. His increasingly public doubts about the bot issue exposed deeper tensions, as Musk wrestled with his desire to make an impact on public discourse through Twitter, while grappling with the complexity of managing a global social platform with potential internal inconsistencies.

Despite Musk's growing concerns, key supporters remained steadfast, including Prince Alwaleed bin Talal, whose endorsement provided a sense of stability in the midst of Musk's wavering commitment. Twitter's board ultimately moved forward with Musk's acquisition plan, despite the uncertainty that hung over the deal, and anticipated the deal would close by the fall of 2022. However, Musk's personal reservations about the acquisition were only amplified by his children's concerns, which added another layer of complexity to his decision-making process. During a visit to Twitter's headquarters, Musk found himself at a crossroads, torn between the potential benefits of acquiring Twitter for its role in shaping global conversation and his personal doubts about the financial viability and operational challenges it entailed. His internal conflict became more apparent when, in a dramatic move, Musk declared the deal was "on hold," citing concerns about the spam accounts that Twitter had failed to address to his satisfaction. This announcement led to a sharp dip in Twitter's stock price and triggered legal warnings from his advisors, who questioned Musk's public handling of the situation. Musk's hesitation, in turn, highlighted the unpredictable nature of his leadership style—combining bold, decisive moves with moments of doubt that questioned the very foundations of the deal. His indecision also revealed the intricate dynamics of the tech world, where business decisions are often driven by personal beliefs, public perception, and strategic vision, all of which Musk struggled to reconcile in this pivotal moment.

The chapter paints a vivid portrait of the fluctuating nature of high-stakes business deals, especially when personal ideologies, public scrutiny, and professional ambitions collide. Musk's rollercoaster of emotions, from enthusiasm to skepticism, mirrored the broader uncertainties that businesses face when navigating major acquisitions, particularly those involving complex platforms like Twitter. His dynamic and unpredictable approach to negotiations underscores a larger theme: the tension between pushing for transformative change and addressing the practical realities of managing a global entity. Musk's public and

private actions illustrated the challenges of balancing personal conviction with the rigors of business strategy. Throughout this period, the support and resistance Musk encountered underscored the volatile nature of such deals, where every decision could ripple out to affect not only the company's valuation but also its long-term trajectory. In the end, this chapter encapsulates the emotional and strategic labyrinth that Musk faced in his attempt to acquire Twitter—one that involved a delicate dance of timing, personal belief, investor relations, and the harsh realities of the digital marketplace.